

**OUT-OF-COUNTRY BENEFITS CLAIM FORM**

Benefits for medical and travel expenses incurred outside of Canada are subject to the limitations and exceptions outlined under the Emergency Travel Medical Benefit.

Please fully complete both sides of this statement of claim, including any attached Government Assignment Forms. Your claim cannot be considered unless these forms are completed in full.

**POLICYOWNER INFORMATION**

Policyowner name \_\_\_\_\_  
 Policyowner address \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
 Phone number: Home \_\_\_\_\_ Work \_\_\_\_\_  
 Policy number   /  /  /  /  /   -   /  /  /  /  /  

**PATIENT INFORMATION**

Name of patient \_\_\_\_\_  
 Address (if not the same as above) \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
 Relationship to policyowner \_\_\_\_\_  
 Date of birth   /  /   DAY / MONTH / YEAR  
 Address \_\_\_\_\_ City \_\_\_\_\_ Province \_\_\_\_\_ Postal Code \_\_\_\_\_  
 Provincial health insurance number   /  /  /  /  /  /  /  /  /  

I authorize Great-West Life to make payment directly to the providers of service.

Employee's signature: \_\_\_\_\_

**STATEMENT OF OTHER INSURANCE**

If the patient is entitled to travel and/or medical insurance benefits under any other policy (this includes other group insurance coverage, individual travel plans, or credit card plans) please provide the following information:

Type of coverage <input type="checkbox"/> Group <input type="checkbox"/> Individual <input type="checkbox"/> Credit Card	Type of coverage <input type="checkbox"/> Group <input type="checkbox"/> Individual <input type="checkbox"/> Credit Card
Name of insurance company _____	Name of insurance company _____
Policy or plan number _____	Policy or plan number _____
Identification number _____	Identification number _____
Have you submitted a claim or contacted the other insurance company about this claim? <input type="checkbox"/> Yes <input type="checkbox"/> No	Have you submitted a claim or contacted the other insurance company about this claim? <input type="checkbox"/> Yes <input type="checkbox"/> No

**CLAIM INFORMATION**

Purpose for travelling:  Vacation  Business  Other (specify) \_\_\_\_\_  
 Country visited: \_\_\_\_\_  
 Date of departure from home province   /  /   DAY / MONTH / YEAR Date of return to home province   /  /   DAY / MONTH / YEAR  
 What is the date you were originally scheduled to return to your home province?   /  /   DAY / MONTH / YEAR  
 Total value of receipts \$ \_\_\_\_\_ Currency \_\_\_\_\_  
 Is patient eligible for benefits under his/her provincial health plan?  Yes  No  
 If No, please explain \_\_\_\_\_  
 Please provide a brief description of the details surrounding your claim. \_\_\_\_\_  
 \_\_\_\_\_  
 What was the date of the initial onset of illness and/or injury?   /  /   DAY / MONTH / YEAR

If the patient was under age 60 on the policy effective date or its renewal date, please answer the following:

In the entire six month period immediately before leaving his/her home province:

- Did the patient experience any new symptoms or an increase in the frequency or severity of symptoms?  Yes  No
- Did the patient require medical attention consultation, diagnosis, treatment or hospitalization?  Yes  No
- Did the patient receive or require oxygen treatment or a change in treatment or medication (including dosage or usage)?  Yes  No

If the patient was age 60 or over on the policy effective date or its renewal date, please answer the following:

In the entire 365-days immediately prior to leaving his/her home province:

- Did the patient experience any new symptoms or an increase in the frequency or severity of symptoms?  Yes  No
- Did the patient require medical attention, consultation, diagnosis, treatment or hospitalization?  Yes  No
- Did the patient receive or require oxygen treatment or a change in treatment or medication (including dosage or usage)?  Yes  No

**DECLARATION AND AUTHORIZATION**

- I/We authorize any licensed physician, medical practitioner, hospital or clinic or other medical or medically related facility or insurance company, to provide to The Great-West Life Assurance Company or any third parties designated by them, any and all information regarding my or my dependant's health or medical history, or treatment, as well as copies of all hospital or medical records. A photographic copy shall be as valid as the original.
- I/We certify that the information given is true, correct and complete to the best of my knowledge.
- I/We further authorize The Great-West Life Assurance Company to release and/or receive medical information from providers and other carriers to facilitate the payment and coordination of this claim

- I/We authorize The Great-West Life Assurance Company and any companies or persons designated by them to release any information regarding me/us to any medical provider or third parties in or outside Canada. A copy of this original shall be as valid as the original.
- I/We authorize The Great-West Life Assurance Company and its agents to coordinate the payment of benefits with any other insurance carriers which may also have a liability for this claim.
- I/We hereby irrevocably direct The Great-West Life Assurance Company to make payments, receive payments and negotiate settlements with other carriers on the patient's behalf.

Policyowner (print full name) \_\_\_\_\_ Patient (print full name) \_\_\_\_\_  
 Signature \_\_\_\_\_ Signature \_\_\_\_\_  
 Date \_\_\_\_\_ Date \_\_\_\_\_

Please forward this form and original receipts to:

**The Great-West Life Assurance Company**  
 Individual Health Unit  
 PO Box 6000  
 Winnipeg MB R3C 3A5  
 1-866-430-2863

Personal information you provide is kept in strict confidence and will be used to assess your claim and to administer the benefit plan.

**IMPORTANT:** Please answer all questions. This claim will be returned to you if it is incomplete or contains errors. All claims under this plan are submitted by the policyowner. We may exchange personal information about claims with the policyowner and/or a person acting on his or her behalf when necessary to confirm eligibility and to mutually manage the claims.