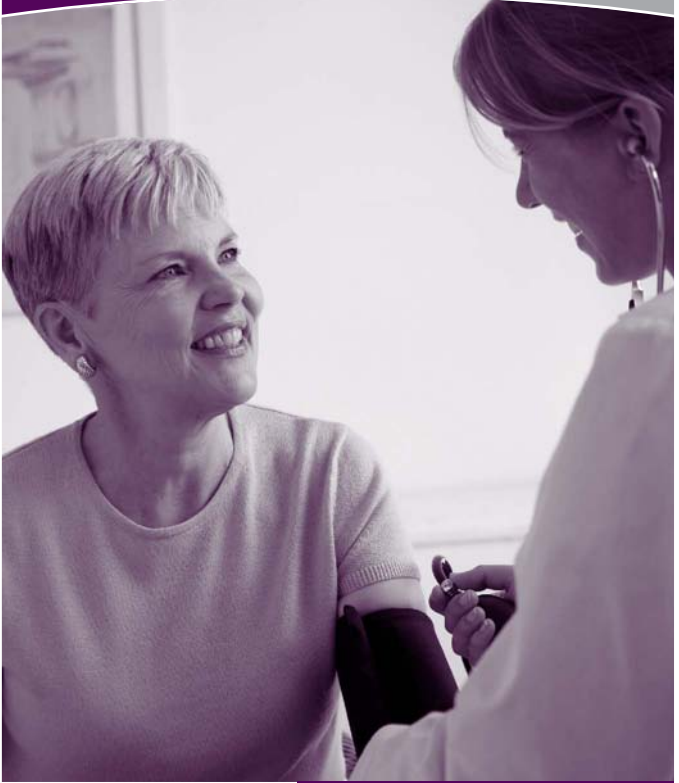


# Nursing Care Coverage

*In-home nursing services*



**Great-West Life**  
*your Benefits Solutions People*



*Your Great-West healthcare plan provides coverage for nursing care services.*

## **What is covered?**

Your plan covers home nursing care in situations where the skills of a professional nurse are required.

Professional nurses include:

- Registered Nurse (RN or BN)
- Registered Practical Nurse (RPN)
- Licensed Practical Nurse (LPN)
- Registered Nursing Assistant (RNA).

Some plans may cover the services of an RN only. Please check with your plan administrator.

Here are some examples of types of nursing care services covered:

- complex wound care following surgery
- giving injections, monitoring continuous infusion pumps
- monitoring intravenous therapy, documenting and obtaining new medical orders and treatments
- pain and symptom management for terminally ill palliative care patients.

Your plan supplements your provincial Home Care program. Nursing services not covered by the government program may be eligible for coverage under your Great-West plan. Contact your provincial Home Care program before applying for benefits through your Great-West plan.



## ***Professional assessment***

Great-West has a trained medical professional review each request for nursing care coverage. To do this, we need information on the medical condition, medications and the nursing duties required. We may also ask you for medical reports from your doctors, Home Care program, hospital or the nursing agency you're using.

After reviewing the case, we will determine the number of nursing hours normally needed for the condition. This amount will be reduced by the number of nursing hours provided by your government Home Care program. The amount paid will depend on your plan reimbursement level, maximums, and any deductible that may apply. Great-West will send you a letter explaining the amount your plan will pay for nursing expenses.

From time to time, we will request medical updates to see if there has been a change in medical condition. Nursing care coverage may change if the medical condition changes.

## ***What is not covered?***

Your plan does not cover services that can be provided by a caregiver other than a professional nurse, such as a home care attendant, orderly or homemaker.

If you need assistance with personal care, such as bathing, dressing, eating, mobilizing and housekeeping, your doctor may be able to refer you to the provincial government Home Care program or the appropriate resource.

## ***For more information***

To determine the amount of coverage before home nursing care begins or for more information, contact your plan administrator or call Great-West's Group Customer Contact Services at **1-800-957-9777**.

A **TTY** line is available for the deaf or hard of hearing at **1-800-990-6654**.



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